



NEWS RELEASE

texaslottery.com

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TEXAS LOTTERY® APP TEMPORARILY OFFLINE DUE TO VENDOR-RELATED TECHNICAL ISSUES

The mobile app is currently in Maintenance Mode and will be restored as soon as possible

AUSTIN – The Texas Lottery regrets to announce that the [Texas Lottery® App](#) is currently inaccessible due to vendor-related issues while repairs are being made. Following the release of the application's latest update (version 3.1.0) on Monday, June 5, users experienced issues with some of the app's features not functioning correctly. These issues can be attributed to the performance of the Texas Lottery's lottery operator and mobile application vendor IGT Global Solutions Corporation (IGT). Despite efforts to troubleshoot the malfunctions, it became necessary for the app to be placed into Maintenance Mode on Thursday, June 8, making the app currently unavailable to users.

The Texas Lottery is actively working with IGT to resolve the issues as soon as possible and will hold the vendor accountable. Appropriate liquidated damages or sanctions will be assessed to IGT for the outage in accordance with the terms and conditions of IGT's contract.

"The Texas Lottery is committed to offering a mobile app that is fun and informative for our players. We apologize for the disruption and inconvenience this situation has caused for our players and retailers," said Gary Grief, executive director of the Texas Lottery. "We appreciate their patience and understanding as we make every effort to restore the Texas Lottery App's full functionality as soon as possible."

The Texas Lottery will provide updates on the status of the app's restoration on the Texas Lottery website (texaslottery.com) and social media channels.

About the Texas Lottery

Beginning with the first ticket sold in 1992, the Texas Lottery has generated \$36.9 billion in revenue for the state and distributed \$81 billion in prizes to lottery players. Since 1997, the Texas Lottery has contributed \$31 billion to the Foundation School Fund, which supports public education in Texas. As authorized by the Texas Legislature, certain Texas Lottery revenues benefit state programs including the Fund for Veterans' Assistance. Since the first veterans' themed scratch ticket game was launched in 2009, the Texas Lottery has contributed more than \$212 million for programs supporting Texas veterans.

(more)

The Texas Lottery provides several entertaining games for lottery players including Powerball®, Mega Millions®, Lotto Texas®, All or Nothing™, Texas Two Step®, Pick 3™, Daily 4™, Cash Five® and scratch ticket games. For more information visit us on Facebook, Twitter, Instagram, LinkedIn, YouTube or at [texaslottery.com](https://www.texaslottery.com). PLAY RESPONSIBLY.

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