

Texas Lottery® Retailer Support

December 9, 2010

Frequently Asked Questions – New Software January 3, 2011

How will terminal reports and games change after the new software download?

Mega Millions® Guaranteed \$1 Million 2nd Tier Prize when Megaplier®

When players win the 2nd tier *Mega Millions* prize and have purchased the *Megaplier*® option, they will win a guaranteed \$1 Million, regardless of the *Megaplier* number drawn. Back of playslip language will be modified to reflect this change.

SST and GamePoint Home Screen Changes (effective Jan.3 on GamePoint, Jan.10 on SST)

The SST and GamePoint screens will be modified to allow only QP plays from the home screen. All activity will occur on the home screen unless a playslip is used. *Daily 4™* and *Pick 3™* plays require using a playslip. English and Spanish Help will be available. Playslip confirmation will still occur.



10 Boards per Ticket

All terminals will now print up to 10 boards per ticket for *LOTTO TEXAS*®, *MEGA MILLIONS*, *POWERBALL*®, *TEXAS TWO STEP*® and *CASH FIVE*® for all transactions (manual entry and Quick Pick).

Example: If a player purchases (7) seven boards of *Lotto Texas* before January 3, (2) two tickets will print - one with (5) five boards and one with (2) two boards. After the download, (1) one ticket will print with all (7) seven boards.

GamePoint and SST Help Screens will be updated to reflect this change.

Promotions criteria will support 10-board tickets. Example: Promos that require a \$10 purchase on one ticket before January 3, require a Multi-draw purchase or 5-boards plus the add-on feature (*Megaplier*, *Power Play*) with each board, to qualify for the promo giveaway. With the new software, players may purchase 10 boards on one ticket, without the add-on, to qualify for the promo giveaway.

****PICK 3 and DAILY 4 will continue to print maximum (5) five boards per ticket.**

****Playslips will not be modified.**

Instant Ticket Game Names on Validation Receipt

The instant game name shall be included on both the PLAYER COPY and RETAILER COPY of all instant validation receipts, directly above the Instant Ticket Serial Number.



Terminal Available Inventory Report to Display Game Name

Available Inventory report on ISYS, GVT and GamePoint will display both Game ID and Game Name.

GAME ID	GAME NAME	NO. JUEG.	NOMBRE
988	INSTANT CASH 5 TEST	988	INSTANT CASH 5 TEST
1040	DUMMY GAME 1040	1040	DUMMY GAME 1040
1907	FREE \$1 MEGA TEST	1907	FREE \$1 MEGA TEST
1910	FOUR DIGIT TEST GAME	1910	FOUR DIGIT TEST GAME
1915	TEXAS POWERBALL TEST	1915	TEXAS POWERBALL TEST
1921	DUMMY GAME 1921	1921	DUMMY GAME 1921
1922	DUMMY GAME 1922	1922	DUMMY GAME 1922
1923	DUMMY GAME 1923	1923	DUMMY GAME 1923
1924	DUMMY GAME 1924	1924	DUMMY GAME 1924
1925	DUMMY GAME 1925	1925	DUMMY GAME 1925



Retailer Incentive Report Available on GVTX

Retailer Incentive report, currently available on ISYS terminals, will be available on the GVTX.

To access this report on the GVTX, select **Financial Reports (option 'D') → Option 11**

A single copy of the report will be printed once selected from the menu options above.

Instant Ticket Inventory/ Sales Report Modifications

Price points which contain only CLOSED games will not be included in the report.

The Price Point Summary section of the Instant Ticket Inventory/Sales Report will count games with the following statuses, ignoring the 3 WK SET column:

- Active (ACT)
- Confirmed (CON)
- Ordered (ORD)

The upper section of the Price Point Summary of the Instant Ticket Inventory/Sales Report will be sorted as follows:

- Primary: By Price Point, descending
- Secondary: By 3 Wk Set, descending

Play the Games
tx.lottery.org

TEXAS LOTTERY
WED FEB01 2012
19:27:07 CT

PRINTED AT RETAILER #
220704

RETAILER NUMBER: 220704
INSTANT TICKET
INVENTORY/SALES SUMMARY

GAME	PP	3 WK SET	ACT	CON	ORD
1915	\$ 5	0	3	3	0
1910	\$ 2	0	0	0	0
922	\$ 2	3	2	0	0
921	\$ 2	2	1	2	0
904	\$ 1	2	0	6	0
TOTAL		15	6	11	0

PRICE POINT SUMMARY

PRICE POINT	COUNT
\$ 1	1
\$ 2	2
\$ 5	1

For more information contact Texas Lottery Retailer Services at 800-375-6886 or email to retailerwebhelp@lottery.state.tx.us.

