



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J. Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy A. Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Director 
Charitable Bingo Operations Division

Date: July 1, 2016

Re: Charitable Bingo Operations Division Output Metrics - June 2016

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductors	965	23
Lessors	261	87
Distributors	13	0
Manufacturers	20	0
Bingo Playing Locations	368	0

Licensing

Number of original applications received	8
Number of renewal applications received	58
Number of worker registry applications received	303
Number of original licenses issued:	5
Number of renewal license issued:	145
Number of worker registry badges issued	404
Average Bingo License (Temporary) Processing Time (Days)	3.18
Average Bingo License (Amendments) Processing Time (Days)	3.79
Average Bingo License (Originals) Processing Time (Days)	34.60
Average Bingo License (Renewals) Processing Time (Days)	12.90

Accounting

Number of quarterly reports processed	136	
Total payments received	52	\$6,878.98
Received by mailed	51	\$6,863.23
Electronic Payment through Bingo Services Portal	1	\$15.75

Audit Services

Number of audits and game inspections completed	28	
Number of audits completed	23	
Number of game inspections completed	5	
Number of complaints received	16	
Number of complaint investigations completed	5	
Account Ledger Reconciliation Project (May 2016):		
Ledger Accounts Reconciled - Bingo Audit Services	1,587	
Ledger Accounts Reconciled - Reviewed Internal Audit	1,587	(100%)
Ledger Accounts Reconciled - Pending Internal Audit Review	0	
Ledger Accounts Final Invoice/Statement Pending Completion	2	(0.001%)
Ledger Accounts Final Invoice /Statement Completed	1,585	(99.8%)

Compliance

Number of administrative actions		
Applications Denied	0	
Settlement Agreements	0	
Agreed Orders	0	
Total administrative penalties received	\$800.00	
Worker Registry Activity		
Applications Denied	5	
Workers Removed	3	

Education

Number of individuals receiving education	70
On-line	54
On-Site	16

Pull-Tabs

<u>ARTWORK</u>		<u>DEALS</u>	
Submitted	28	Submitted	22
Approved	27	Approved	22
Pending Actions	1	Pending Actions	0
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	3.30 (Days)	Avg. Review Time	1.55 (Days)