



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J. Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy A. Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Director **ADR**
Charitable Bingo Operations Division

Date: January 4, 2016

Re: Charitable Bingo Operations Division Output Metrics - December 2015

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductors	956	23
Lessors	260	89
Distributors	14	
Manufacturers	20	
Bingo Playing Locations	387	

Licensing

- Number of original applications received - 3
- Number of renewal applications received - 43
- Number of worker registry applications received - 144
- Number of original licenses issued: - 5
- Number of renewal license issued: - 90
- Number of worker registry badges issued - 176
- Average Bingo License (Temporary) Processing Time (Days) - 2
- Average Bingo License (Amendments) Processing Time (Days) - 4
- Average Bingo License (Originals) Processing Time (Days) - 77.60
PM Target- 65
- Average Bingo License (Renewals) Processing Time (Days) - 45.40
PM Target- 40

Accounting

- Number of quarterly reports processed - 92
- Total payments received - \$313,197.39
 - Received by mailed - \$302,697.39
 - Electronic Payment through Bingo Services Portal - \$ 10,500.00

Audit Services

- Number of audits and game inspections completed - 21
- Number of complaints received - 13
- Number of complaint investigations completed - 14

Compliance

- Number of administrative actions
 - Applications Denied - 3
 - Settlement Agreements - 4
 - Agreed Orders - 0
 - Total administrative penalties received - \$553.00
 - Worker Registry Activity
 - Applications Denied - 3
 - Workers Removed - 0

Education

- Number of individuals receiving education - 90
- On-line - 36
- On-Site - 54

Pull-Tabs

<u>ARTWORK</u>		<u>DEALS</u>	
• Submitted	30	Submitted	39
• Approved	53	Approved	43
• Pending Actions	0	Pending Actions	1
• Denied	0	Denied	0
• Withdrawn	1	Withdrawn	0
• Avg. Review Time	8.58 (Days)	Avg. Review Time	2.53 (Days)