



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Director, Texas Lottery Commission

Date: January 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - December 2016

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	964	22
Lessor	257	81
Distributor	12	0
Manufacturer	21	0
BingoPlayingLoca	356	0

Licensing

Number of original applications received	0
Number of renewal applications received	43
Number of worker registry applications received	141
Number of original licenses issued	6
Number of renewal licenses issued	43
Number of worker registry badges issued	145
Average Bingo License (Temporary) Processing Time (Days)	2.47
Average Bingo License (Amendments) Processing Time (Days)	2.93
Average Bingo License (Originals) Processing Time (Days)	58.40
Average Bingo License (Renewals) Processing Time (Days)	12.29

Accounting

Number of quarterly reports processed	132	
Total payments received	66	\$4,291.89
Received by mail	63	\$3,864.93
Electronic Payment through Bingo Services Portal	3	\$426.96

Audit Services

Number of audits and game inspections completed	17
Number of audits completed	12
Number of game inspections completed	5
Number of complaints received	8
Number of complaint investigations completed	10

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	12
Agreed Orders	0
Total administrative penalties received	\$7,600.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	0

Education

Number of individuals receiving education	48
On-line	48
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	23	Submitted	49
Approved	26	Approved	41
Pending Actions	2	Pending Actions	8
Denied	1	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	3.19 (days)	Avg. Review Time	2.17 (days)



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From: Alfonso D. Royal III, Charitable Bingo Operations Director, Texas Lottery Commission

Date: December 14, 2016

Re: Charitable Bingo Operations Division Output Metrics - November 2016

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	965	22
Lessor	256	80
Distributor	12	0
Manufacturer	20	0
BingoPlayingLoca	356	0

Licensing

Number of original applications received	2
Number of renewal applications received	58
Number of worker registry applications received	191
Number of original licenses issued	2
Number of renewal licenses issued	82
Number of worker registry badges issued	216
Average Bingo License (Temporary) Processing Time (Days)	2.23
Average Bingo License (Amendments) Processing Time (Days)	2.58
Average Bingo License (Originals) Processing Time (Days)	64.50
Average Bingo License (Renewals) Processing Time (Days)	17.95

Accounting

Number of quarterly reports processed	229	
Total payments received	130	\$260,904.16
Received by mail	126	\$256,346.15
Electronic Payment through Bingo Services Portal	4	\$4,558.01

Audit Services

Number of audits and game inspections completed	37
Number of audits completed	18
Number of game inspections completed	19
Number of complaints received	13
Number of complaint investigations completed	12

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	3
Agreed Orders	0
Total administrative penalties received	\$(2,800.00)
Worker Registry Activity	
Applications Denied	1
Workers Removed	4

Education

Number of individuals receiving education	37
On-line	37
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	32	Submitted	16
Approved	48	Approved	22
Pending Actions	6	Pending Actions	0
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	10.27 (days)	Avg. Review Time	5.59 (days)