



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Director, Texas Lottery Commission

Date: February 9, 2017

Re: Charitable Bingo Operations Division Output Metrics - January 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	965	22
Lessor	256	81
Distributor	12	0
Manufacturer	21	0
BingoPlayingLoca	356	0

Licensing

Number of original applications received	1
Number of renewal applications received	47
Number of worker registry applications received	205
Number of original licenses issued	6
Number of renewal licenses issued	75
Number of worker registry badges issued	223
Average Bingo License (Temporary) Processing Time (Days)	2.98
Average Bingo License (Amendments) Processing Time (Days)	6.79
Average Bingo License (Originals) Processing Time (Days)	85
Average Bingo License (Renewals) Processing Time (Days)	23.07

Accounting

Number of quarterly reports processed	1,082	
Total payments received	561	\$6,894,850
Received by mail	377	\$2,452,038
Electronic Payment through Bingo Services Portal	184	\$4,442,811

Audit Services

Number of audits and game inspections completed	33
Number of audits completed	30
Number of game inspections completed	3
Number of complaints received	13
Number of complaint investigations completed	13

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	7
Agreed Orders	0
Total administrative penalties received	\$13,850.00
Worker Registry Activity	
Applications Denied	1
Workers Removed	7

Education

Number of individuals receiving education	74
On-line	74
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	39	Submitted	21
Approved	30	Approved	29
Pending Actions	8	Pending Actions	0
Denied	1	Denied	0
Withdrawn	2	Withdrawn	0
Avg. Review Time	7.35 (days)	Avg. Review Time	4.21 (days)



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From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: March 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - February 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	984	20
Lessor	337	80
Distributor	12	0
Manufacturer	21	0
BingoPlayingLocations	354	0

Licensing

Number of original applications received	1
Number of renewal applications received	53
Number of worker registry applications received	187
Number of original licenses issued	2
Number of renewal licenses issued	60
Number of worker registry badges issued	214
Average Bingo License (Temporary) Processing Time (Days)	7.34
Average Bingo License (Amendments) Processing Time (Days)	9.68
Average Bingo License (Originals) Processing Time (Days)	73.00
Average Bingo License (Renewals) Processing Time (Days)	48.95

Accounting

Number of quarterly reports processed	192	
Total payments received	70	\$84,475.10
Received by mail	67	\$81,760.35
Electronic Payment through Bingo Services Portal	3	\$2,714.75

Audit Services

Number of audits and game inspections completed	12
Number of audits completed	10
Number of game inspections completed	2
Number of complaints received	12
Number of complaint investigations completed	10

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	4
Agreed Orders	1
Total administrative penalties received	\$3,100.00
Worker Registry Activity	
Applications Denied	9
Workers Removed	3

Education

Number of individuals receiving education	50
On-line	50
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	58	Submitted	27
Approved	49	Approved	24
Pending Actions	15	Pending Actions	5
Denied	0	Denied	0
Withdrawn	3	Withdrawn	0
Avg. Review Time	8.98 (days)	Avg. Review Time	1.41 (days)