



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: May 08, 2017

Re: Charitable Bingo Operations Division Output Metrics - April 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	964	20
Lessor	256	77
Distributor	13	0
Manufacturer	21	0
BingoPlayingLocations	353	0

Licensing

Number of original applications received	0
Number of renewal applications received	36
Number of worker registry applications received	199
Number of original licenses issued	16
Number of renewal licenses issued	66
Number of worker registry badges issued	230
Average Bingo License (Temporary) Processing Time (Days)	3.16
Average Bingo License (Amendments) Processing Time (Days)	4.73
Average Bingo License (Originals) Processing Time (Days)	48.56
Average Bingo License (Renewals) Processing Time (Days)	21.51

Accounting

Number of quarterly reports processed	987	
Total payments received	484	\$7,376,613
Received by mail	287	\$2,436,240
Electronic Payment through Bingo Services Portal	197	\$4,940,373

Audit Services

Number of audits and game inspections completed	9
Number of audits completed	3
Number of game inspections completed	6
Number of complaints received	9
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	1
Agreed Orders	1
Total administrative penalties received	\$525.00
Worker Registry Activity	
Applications Denied	3
Workers Removed	0

Education

Number of individuals receiving education	59
On-line	59
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	47	Submitted	52
Approved	30	Approved	47
Pending Actions	2	Pending Actions	8
Denied	0	Denied	0
Withdrawn	2	Withdrawn	0
Avg. Review Time	9.03 (days)	Avg. Review Time	2.51 (days)



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From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: April 11, 2017

Re: Charitable Bingo Operations Division Output Metrics - March 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	918	17
Lessor	320	76
Distributor	13	0
Manufacturer	20	0
BingoPlayingLocations	353	0

Licensing

Number of original applications received	2
Number of renewal applications received	44
Number of worker registry applications received	269
Number of original licenses issued	7
Number of renewal licenses issued	68
Number of worker registry badges issued	274
Average Bingo License (Temporary) Processing Time (Days)	7.57
Average Bingo License (Amendments) Processing Time (Days)	15.57
Average Bingo License (Originals) Processing Time (Days)	38.67
Average Bingo License (Renewals) Processing Time (Days)	33.41

Accounting

Number of quarterly reports processed	130	
Total payments received	44	\$11,123
Received by mail	41	\$10,580
Electronic Payment through Bingo Services Portal	3	\$543

Audit Services

Number of audits and game inspections completed	10
Number of audits completed	2
Number of game inspections completed	8
Number of complaints received	19
Number of complaint investigations completed	9

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	7
Agreed Orders	5
Total administrative penalties received	\$1,650.00
Worker Registry Activity	
Applications Denied	9
Workers Removed	0

Education

Number of individuals receiving education	61
On-line	61
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	41	Submitted	23
Approved	34	Approved	25
Pending Actions	14	Pending Actions	3
Denied	2	Denied	0
Withdrawn	6	Withdrawn	0
Avg. Review Time	10.81 (days)	Avg. Review Time	4.88 (days)