



INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Peggy Heeg, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: June 16, 2017

Re: Charitable Bingo Operations Division Output Metrics - May 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	953	14
Lessor	250	79
Distributor	13	0
Manufacturer	21	0
BingoPlayingLocations	348	0

Licensing

Number of original applications received	1
Number of renewal applications received	79
Number of worker registry applications received	270
Number of original licenses issued	1
Number of renewal licenses issued	111
Number of worker registry badges issued	258
Average Bingo License (Temporary) Processing Time (Days)	6.86
Average Bingo License (Amendments) Processing Time (Days)	17.21
Average Bingo License (Originals) Processing Time (Days)	32
Average Bingo License (Renewals) Processing Time (Days)	33.86

Accounting

Number of quarterly reports processed	225	
Total payments received	105	\$118,973.26
Received by mail	100	\$102,024.32
Electronic Payment through Bingo Services Portal	5	\$16,948.94

Audit Services

Number of audits and game inspections completed	17
Number of audits completed	9
Number of game inspections completed	8
Number of complaints received	11
Number of complaint investigations completed	22

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	1
Agreed Orders	0
Total administrative penalties received	\$700.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	4

Education

Number of individuals receiving education	44
On-line	44
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	35	Submitted	46
Approved	55	Approved	53
Pending Actions	17	Pending Actions	0
Denied	0	Denied	0
Withdrawn	5	Withdrawn	0
Avg. Review Time	12.06 (days)	Avg. Review Time	3.06 (days)



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From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: July 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - June 2017

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	946	14
Lessor	250	79
Distributor	13	0
Manufacturer	21	0
BingoPlayingLocations	345	0

Licensing

Number of original applications received	3
Number of renewal applications received	76
Number of worker registry applications received	199
Number of original licenses issued	8
Number of renewal licenses issued	139
Number of worker registry badges issued	251
Average Bingo License (Temporary) Processing Time (Days)	6.49
Average Bingo License (Amendments) Processing Time (Days)	9.56
Average Bingo License (Originals) Processing Time (Days)	33.33
Average Bingo License (Renewals) Processing Time (Days)	24.91

Accounting

Number of quarterly reports processed	122	
Total payments received	36	\$2,454.30
Received by mail	36	\$2,454.30
Electronic Payment through Bingo Services Portal	0	\$0.00

Audit Services

Number of audits and game inspections completed	20
Number of audits completed	17
Number of game inspections completed	3
Number of complaints received	18
Number of complaint investigations completed	16

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	2
Agreed Orders	1
Total administrative penalties received	\$8,800
Worker Registry Activity	
Applications Denied	0
Workers Removed	5

Education

Number of individuals receiving education	53
On-line	53
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	78	Submitted	25
Approved	55	Approved	25
Pending Actions	22	Pending Actions	0
Denied	0	Denied	0
Withdrawn	1	Withdrawn	0
Avg. Review Time	11.31 (days)	Avg. Review Time	1.36 (days)