

INTEROFFICE MEMO

Gary Grief, Executive Director

Alfonso D. Royal III, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission **ADL**

Date: January 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - **December 2017**

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	942	14
Lessor	248	79
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	346	0

Licensing

Number of original applications received	0
Number of renewal applications received	34
Number of worker registry applications received	115
Number of original licenses issued	2
Number of renewal licenses issued	48
Number of worker registry badges issued	151
Average Bingo License (Temporary) Processing Time (Days)	4.29
Average Bingo License (Amendments) Processing Time (Days)	14.73
Average Bingo License (Originals) Processing Time (Days)	33.74
Average Bingo License (Renewals) Processing Time (Days)	20.18

Accounting

Number of quarterly reports processed	102	
Total payments received	49	\$14,959.36
Received by mail	46	\$13,799.49
Electronic Payment through Bingo Services Portal	3	\$ 1,159.87

Audit Services

Number of audits and game inspections completed	10
Number of audits completed	3
Number of game inspections completed	7
Number of complaints received	6
Number of complaint investigations completed	5

Compliance

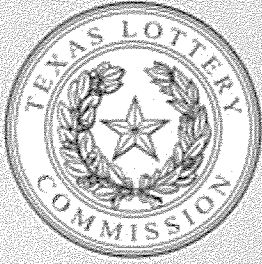
Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,525
Worker Registry Activity	
Applications Denied	3
Workers Removed	3

Education

Number of individuals receiving education	39
On-line	39
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	40	Submitted	41
Approved	27	Approved	16
Pending Actions	13	Pending Actions	28
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	2.59 (days)	Avg. Review Time	1.94 (days)



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From: Alfonso D. Royal III, Charitable Bingo Operations Division Director, Texas Lottery Commission **ADR**

Date: December 10, 2017

Re: Charitable Bingo Operations Division Output Metrics - **November 2017**

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	939	14
Lessor	245	79
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	346	0

Licensing

Number of original applications received	2
Number of renewal applications received	56
Number of worker registry applications received	216
Number of original licenses issued	2
Number of renewal licenses issued	68
Number of worker registry badges issued	190
Average Bingo License (Temporary) Processing Time (Days)	3.40
Average Bingo License (Amendments) Processing Time (Days)	12.55
Average Bingo License (Originals) Processing Time (Days)	45.56
Average Bingo License (Renewals) Processing Time (Days)	53.39

Accounting

Number of quarterly reports processed	154	
Total payments received	72	\$58,956.14
Received by mail	66	\$53,109.57
Electronic Payment through Bingo Services Portal	6	\$ 5,846.57

Audit Services

Number of audits and game inspections completed	25
Number of audits completed	11
Number of game inspections completed	14
Number of complaints received	0
Number of complaint investigations completed	15

Compliance

Number of administrative actions	
Applications Denied	2
Settlement Agreements	1
Agreed Orders	4
Total administrative penalties received	\$3,750
Worker Registry Activity	
Applications Denied	9
Workers Removed	1

Education

Number of individuals receiving education	26
On-line	26
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	52	Submitted	27
Approved	52	Approved	24
Pending Actions	0	Pending Actions	3
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	4.98 (days)	Avg. Review Time	1.00 (days)