





# INTEROFFICE MEMO

Gary Grief, Executive Director    Ed Rogers, Acting Charitable Bingo Operations Director

**To:** J Winston Krause, Chairman, Texas Lottery Commission  
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission  
Doug Lowe, Commissioner, Texas Lottery Commission  
Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Ed Rogers, Acting Charitable Bingo Operations Division Director, Texas Lottery Commission

**Date:** April 17, 2018

**Re:** Charitable Bingo Operations Division Output Metrics – **March 2018**

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	933	13
Lessor	247	77
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	338	0

## Licensing

Number of original applications received	2
Number of renewal applications received	69
Number of worker registry applications received	359
Number of original licenses issued	0
Number of renewal licenses issued	104
Number of worker registry badges issued	353
Average Bingo License (Temporary) Processing Time (Days)	7.06
Average Bingo License (Amendments) Processing Time (Days)	16.27
Average Bingo License (Originals) Processing Time (Days)	0.00
Average Bingo License (Renewals) Processing Time (Days)	32.69

## Accounting

Number of quarterly reports processed	258	
Total payments received	38	\$2,446.10
Received by mail	37	\$2,328.60
Electronic Payment through Bingo Services Portal	1	\$ 117.50

## **Audit Services**

Number of audits and game inspections completed	40
Number of audits completed	24
Number of game inspections completed	16
Number of complaints received	16
Number of complaint investigations completed	12

## **Compliance**

Number of administrative actions	
Applications Denied	4
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,025
Worker Registry Activity	
Applications Denied	13
Workers Removed	3

## **Education**

Number of individuals receiving education	154
On-line	56
On-site	98

## **Pull-Tabs**

ARTWORK		DEALS	
Submitted	51	Submitted	40
Approved	31	Approved	36
Pending Actions	20	Pending Actions	4
Denied	0	Denied	0
Withdrawn	1	Withdrawn	0
Avg. Review Time	5.75 (days)	Avg. Review Time	1.81 (days)



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Doug Lowe, Commissioner, Texas Lottery Commission  
Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Ed Rogers, Acting Charitable Bingo Operations Division Director, Texas Lottery Commission

**Date:** May 11, 2018

**Re:** Charitable Bingo Operations Division Output Metrics – April 2018

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	932	13
Lessor	244	76
Distributor	12	0
Manufacturer	19	0
BingoPlayingLocations	333	0

## Licensing

Number of original applications received	0
Number of renewal applications received	90
Number of worker registry applications received	279
Number of original licenses issued	7
Number of renewal licenses issued	87
Number of worker registry badges issued	286
Average Bingo License (Temporary) Processing Time (Days)	5.63
Average Bingo License (Amendments) Processing Time (Days)	13.84
Average Bingo License (Originals) Processing Time (Days)	74.00
Average Bingo License (Renewals) Processing Time (Days)	25.39

## Accounting

Number of quarterly reports processed	918	
Total payments received	462	\$7,294,236
Received by mail	226	\$1,847,504
Electronic Payment through Bingo Services Portal	236	\$5,446,732

## **Audit Services**

Number of audits and game inspections completed	52
Number of audits completed	26
Number of game inspections completed	26
Number of complaints received	14
Number of complaint investigations completed	22

## **Compliance**

Number of administrative actions	
Applications Denied	1
Agreement and Consent Orders	1
Total administrative penalties received	\$0.00
Worker Registry Activity	
Applications Denied	2
Workers Removed	2

## **Education**

Number of individuals receiving education	72
On-line	39
On-site	33

## **Pull-Tabs**

ARTWORK		DEALS	
Submitted	31	Submitted	36
Approved	51	Approved	40
Pending Actions	0	Pending Actions	0
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	7.25 (days)	Avg. Review Time	2.63 (days)