



INTEROFFICE MEMO

Gary Grief, Executive Director Michael P. Farrell, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: August 10, 2018

Re: Charitable Bingo Operations Division Output Metrics – **July 2018**

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	879	10
Lessor	226	79
Distributor	11	0
Manufacturer	17	0
BingoPlayingLocations	332	0

Licensing

Number of original applications received	3
Number of renewal applications received	49
Number of worker registry applications received	294
Number of original licenses issued	2
Number of renewal licenses issued	115
Number of worker registry badges issued	295
Average Bingo License (Originals) Processing Time (Days)	689.00
Average Bingo License (Renewals) Processing Time (Days)	19.94
Average Bingo License (Temporary) Processing Time (Days)	6.55
Average Bingo License (Amendments) Processing Time (Days)	14.15

Accounting

Number of quarterly reports processed	954	
Total payments received	464	\$7,521,025.81
Received by mail	229	\$2,084,052.40
Electronic Payment through Bingo Services Portal	235	\$5,436,973.41

Audit Services

Number of audits and game inspections completed	14
Number of audits completed	1
Number of game inspections completed	13
Number of complaints received	12
Number of complaint investigations completed	8

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$200
Worker Registry Activity	
Applications Denied	16
Workers Removed	0

Education

Number of individuals receiving education	43
On-line	43
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	33	Submitted	11
Approved	17	Approved	6
Pending Actions	31	Pending Actions	5
Denied	0	Denied	0
Withdrawn	3	Withdrawn	1
Avg. Review Time	29.45 (days)	Avg. Review Time	1.33 (days)



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From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: September 10, 2018

Re: Charitable Bingo Operations Division Output Metrics – August 2018

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	941	11
Lessor	241	80
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	335	0

Licensing

Number of original applications received	0
Number of renewal applications received	37
Number of worker registry applications received	282
Number of original licenses issued	11
Number of renewal licenses issued	63
Number of worker registry badges issued	296
Average Bingo License (Originals) Processing Time (Days)	71.55
Average Bingo License (Renewals) Processing Time (Days)	24.86
Average Bingo License (Temporary) Processing Time (Days)	6.29
Average Bingo License (Amendments) Processing Time (Days)	14.11

Accounting

Number of quarterly reports processed	249	
Total payments received	75	\$48,151.66
Received by mail	67	\$37,866.32
Electronic Payment through Bingo Services Portal	8	\$10,285.34

Audit Services

Number of audits and game inspections completed	23
Number of audits completed	14
Number of game inspections completed	9
Number of complaints received	13
Number of complaint investigations completed	14

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	0
Agreed Orders	4
Total administrative penalties received	\$0
Worker Registry Activity	
Applications Denied	5
Workers Removed	0

Education

Number of individuals receiving education	118
On-line	52
On-site	66

Pull-Tabs

ARTWORK		DEALS	
Submitted	16	Submitted	18
Approved	35	Approved	20
Pending Actions	16	Pending Actions	3
Denied	0	Denied	0
Withdrawn	2	Withdrawn	0
Avg. Review Time	28.86 (days)	Avg. Review Time	2.30 (days)