



INTEROFFICE MEMO

Gary Grief, Executive Director Michael P. Farrell, Charitable Bingo Operations Director

To: J Winston Krause, Chairman, Texas Lottery Commission
Carmen Arrieta-Candelaria, Commissioner, Texas Lottery Commission
Doug Lowe, Commissioner, Texas Lottery Commission
Robert Rivera, Commissioner, Texas Lottery Commission

From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: January 14, 2019

Re: Charitable Bingo Operations Division Output Metrics – December 2018

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	960	10
Lessor	245	77
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	337	0

Licensing

Number of original applications received	1
Number of renewal applications received	35
Number of worker registry applications received	140
Number of original licenses issued	11
Number of renewal licenses issued	40
Number of worker registry badges issued	224
Average Bingo License (Originals) Processing Time (Days)	115.82
Average Bingo License (Renewals) Processing Time (Days)	29.18
Average Bingo License (Temporary) Processing Time (Days)	3.82
Average Bingo License (Amendments) Processing Time (Days)	13.08

Accounting

Number of quarterly reports processed	115	
Total payments received	57	\$3,753.03
Received by mail	52	\$3,548.13
Electronic Payment through Bingo Services Portal	5	\$ 204.90

Audit Services

Number of audits and game inspections completed	21
Number of audits completed	16
Number of game inspections completed	2
Number of game observations completed	3
Number of complaints received	9
Number of complaint investigations completed	8

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	4
Total administrative penalties received	\$0
Worker Registry Activity	
Applications Denied	0
Workers Removed	1

Education

Number of individuals receiving education	0
On-line	0
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	36	Submitted	32
Approved	47	Approved	25
Pending Actions	5	Pending Actions	6
Denied	5	Denied	3
Withdrawn	1	Withdrawn	0
Avg. Review Time	11.85 (days)	Avg. Review Time	3.18 (days)



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From: Michael P. Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

Date: January 14, 2019

Re: Charitable Bingo Operations Division Output Metrics – November 2018

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	952	10
Lessor	245	78
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	335	0

Licensing

Number of original applications received	5
Number of renewal applications received	53
Number of worker registry applications received	217
Number of original licenses issued	6
Number of renewal licenses issued	53
Number of worker registry badges issued	216
Average Bingo License (Originals) Processing Time (Days)	95.17
Average Bingo License (Renewals) Processing Time (Days)	29.42
Average Bingo License (Temporary) Processing Time (Days)	5.56
Average Bingo License (Amendments) Processing Time (Days)	10.86

Accounting

Number of quarterly reports processed	226	
Total payments received	80	\$58,334.85
Received by mail	69	\$32,296.37
Electronic Payment through Bingo Services Portal	11	\$26,038.48

Audit Services

Number of audits, inspections and observations completed	7
Number of audits completed	0
Number of game inspections completed	4
Number of game observations completed	3
Number of complaints received	8
Number of complaint investigations completed	12

Compliance

Number of administrative actions	
Applications Denied	1
Settlement Agreements	0
Agreed Orders	4
Total administrative penalties received	\$0
Worker Registry Activity	
Applications Denied	6
Workers Removed	0

Education

Number of individuals receiving education	37
On-line	37
On-site	0

Pull-Tabs

ARTWORK		DEALS	
Submitted	43	Submitted	51
Approved	46	Approved	49
Pending Actions	22	Pending Actions	2
Denied	0	Denied	0
Withdrawn	0	Withdrawn	0
Avg. Review Time	9.91 (days)	Avg. Review Time	3.29 (days)