





# INTEROFFICE MEMO

Gary Grief, Executive Director      Michael P. Farrell, Charitable Bingo Operations Director

**To:** J Winston Krause, Chairman, Texas Lottery Commission  
 Doug Lowe, Commissioner, Texas Lottery Commission  
 Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Michael Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

**Date:** March 12, 2019 *Michael*

**Re:** Charitable Bingo Operations Division Output Metrics - February 2019

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	971	8
Lessor	246	77
Distributor	11	0
Manufacturer	19	0
BingoPlayingLocations	338	0

## Licensing

Number of original applications received	1
Number of renewal applications received	38
Number of worker registry applications received	386
Number of original licenses issued	5
Number of renewal licenses issued	40
Number of worker registry badges issued	335
Average Bingo License (Temporary) Processing Time (Days)	4.6485
Average Bingo License (Amendments) Processing Time (Days)	5.9333
Average Bingo License (Originals) Processing Time (Days)	97
Average Bingo License (Renewals) Processing Time (Days)	25.2

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## Accounting

Number of quarterly reports processed	252	
Total payments received	91	\$122,074.34
Received by mail	82	\$95,899.33
Electronic Payment through Bingo Services Portal	9	\$26,175.01

**Audit Services**

Number of audits and game inspections completed	5
Number of audits completed	3
Number of game inspections completed	2
Number of complaints received	8
Number of complaint investigations completed	8

**Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$400.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

**Education**

Number of individuals receiving education	0
On-line	0
On-site	0



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Robert Rivera, Commissioner, Texas Lottery Commission

**From:** Michael Farrell, Charitable Bingo Operations Division Director, Texas Lottery Commission

**Date:** March 12, 2019

**Re:** Charitable Bingo Operations Division Output Metrics - January 2019

## Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	964	8
Lessor	246	77
Distributor	11	0
Manufacturer	18	0
BingoPlayingLocations	336	0

## Licensing

Number of original applications received	1
Number of renewal applications received	45
Number of worker registry applications received	369
Number of original licenses issued	10
Number of renewal licenses issued	73
Number of worker registry badges issued	374
Average Bingo License (Temporary) Processing Time (Days)	3.2182
Average Bingo License (Amendments) Processing Time (Days)	5.0185
Average Bingo License (Originals) Processing Time (Days)	136
Average Bingo License (Renewals) Processing Time (Days)	25.4789

## Accounting

Number of quarterly reports processed	951	
Total payments received	500	\$7,324,966.2
Received by mail	256	\$2,011,651.1
Electronic Payment through Bingo Services Portal	244	\$5,313,315.1

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### **Audit Services**

Number of audits and game inspections completed	27
Number of audits completed	26
Number of game inspections completed	1
Number of complaints received	14
Number of complaint investigations completed	10

### **Compliance**

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$4,150.00
Worker Registry Activity	
Applications Denied	4
Workers Removed	0

### **Education**

Number of individuals receiving education	0
On-line	0
On-site	0