



INTEROFFICE MEMO

Gary Grief, Executive Director Tom Hanson, Charitable Bingo Operations Director

To: Robert G. Rivera, Chairman
Cindy Fields, Commissioner
Mark A. Franz, Commissioner
Erik C. Saenz, Commissioner
Jamey Steen, Commissioner

From: Tyler Vance

Date: February 11, 2021

Re: Information from Charitable Bingo for the Commission Meeting

Report by the Charitable Bingo Operations Director and possible discussion and/or action on the Charitable Bingo Operations Division's activities, including licensing, accounting and audit activities, pull-tab review, and special projects.



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To: Robert Rivera, Chairman, Texas Lottery Commission
Cindy Fields, Commissioner, Texas Lottery Commission
Mark Franz, Commissioner, Texas Lottery Commission
Erik Saenz, Commissioner, Texas Lottery Commission
Jamey Steen, Commissioner, Texas Lottery Commission

Date: February 02, 2021

Re: Charitable Bingo Operations Division Output Metrics - December 2020

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	966	16
Lessor	233	69
Distributor	10	0
Manufacturer	18	0
BingoPlayingLocations	325	0

Licensing

Number of original applications received	3
Number of renewal applications received	41
Number of worker registry applications received	158
Number of original licenses issued	2
Number of renewal licenses issued	37
Number of worker registry badges issued	184
Average Bingo License (Temporary) Processing Time (Days)	1.07
Average Bingo License (Amendments) Processing Time (Days)	3.87
Average Bingo License (Originals) Processing Time (Days)	94
Average Bingo License (Renewals) Processing Time (Days)	11.84

Accounting

Number of quarterly reports processed	48	
Total payments received	3	\$7,508.96
Received by mail	1	\$6.86
Electronic Payment through Bingo Services Portal	2	\$7,502.10

Audit Services

Number of audits and game inspections completed	26
Number of audits completed	26
Number of game inspections completed	0
Number of complaints received	21
Number of complaint investigations completed	6

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$2,000.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	47
On-line	47
On-site	0



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Mark Franz, Commissioner, Texas Lottery Commission
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Jamey Steen, Commissioner, Texas Lottery Commission

Date: February 02, 2021

Re: Charitable Bingo Operations Division Output Metrics - January 2021

Licensee Information

<u>License Type</u>	<u>Active</u>	<u>Administrative Hold</u>
Conductor	971	16
Lessor	234	69
Distributor	10	0
Manufacturer	18	0
BingoPlayingLocations	325	0

Licensing

Number of renewal applications received	36
Number of worker registry applications received	205
Number of original licenses issued	5
Number of renewal licenses issued	66
Number of worker registry badges issued	203
Average Bingo License (Temporary) Processing Time (Days)	0.81
Average Bingo License (Amendments) Processing Time (Days)	3
Average Bingo License (Originals) Processing Time (Days)	79.2
Average Bingo License (Renewals) Processing Time (Days)	17.25

Accounting

Number of quarterly reports processed	864	
Total payments received	308	\$3,358,056.64
Received by mail	57	\$465,205.14
Electronic Payment through Bingo Services Portal	251	\$2,892,851.50

Audit Services

Number of audits and game inspections completed	44
Number of audits completed	44
Number of game inspections completed	0
Number of complaints received	9
Number of complaint investigations completed	11

Compliance

Number of administrative actions	
Applications Denied	0
Settlement Agreements	0
Agreed Orders	0
Total administrative penalties received	\$1,800.00
Worker Registry Activity	
Applications Denied	0
Workers Removed	0

Education

Number of individuals receiving education	55
On-line	55
On-site	0